



January 6, 2015

Ceramic Colors

**heinz hinkel**  
Elektronik-Großhandel  
Wasserturmstr. 32  
**66954 Pirmasens-Winzeln**  
Tel. ++49 (0)6331-91087, Fax -62413  
[www.hinkel-elektronik.de](http://www.hinkel-elektronik.de)

**SUBJECT: Conflict-Free Minerals – 62000007 Ag Paste L200N, Product 1364581**

We have received your inquiry regarding conflict minerals. We are aware of the conflict minerals reporting obligations that arise out of the final rules issued by the U.S. Securities and Exchange Commission on August 22, 2012. In order to comply with the conflict minerals rules, Ferro has implemented a due diligence procedure on the source of our raw materials to be able to make a determination as to whether such materials constitute "conflict minerals," and, if so, to determine the country from which those materials were sourced.

Our review of **62000007 Ag Paste L200N** determined that it does not contain any conflict mineral compounds (3T+G).

Certifications obtained from our raw material suppliers confirm that our products do not contain any conflict minerals, specifically, gold (Au), tantalum (Ta), tungsten (W), or tin (Sn), sourced from mines in the Democratic Republic of Congo (DRC) or any contiguous country. Going forward, we intend to source these materials only from sources outside such countries. We have designed controls and mechanisms that are now in place to help us accomplish this objective. Ferro is committed to making careful decisions with respect to our sources of all raw materials and products.

Please be assured that we understand the importance of this issue to you, our customer, and that we will continue to manage our supply chain with respect to conflict minerals. Please submit questions or comments via our corporate website at <http://www.ferro.com/Contact/stewardship>.

**Important Notice**

The above statements are based on information available at this point in time. These statements do not bind Ferro Corporation to any legal obligations. Ferro is providing these statements in good faith, but no warranties are made to the completeness or accuracy, and no liability is accepted for damages resulting from the use or reliance upon these statements.

Sincerely,

Alan J. Olson, P.E.  
Corporate Director, Product Stewardship

**Ferro Corporation**  
6060 Parkland Boulevard  
Mayfield Heights, Ohio 44124  
U.S.A.  
A Public Commitment



**Responsible Care®**  
A Public Commitment